

Natural Gas Account Activation Form



Property Being Served: ☐ Existing Dwelling or ☐ New Build Anticipated Ready Date (final grade): _____ Attach site survey to application

Legal Address:		
Service City:	State: ND	Zip:
County:	Township:	Development/Beach:

For Office Use Only
Premise ID:
Other:

Customer Information:

Name:
Additional Authorized:
Phone (1): Phone (2)
Email:
Email (2):

Billing Information Same (if different complete below)

Billing Name:
Phone (1): Phone (2):
Billing Address:
Billing City: State: Zip:
Email:

Property:	<input type="checkbox"/> Residential Primary Heat	<input type="checkbox"/> Other (describe):	Fed Tax ID (CO):
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Charges & General Information:

- ☐ Customer grants all necessary easements for the service line(s) described herein to Dakota Natural Gas, LLC (DNG).
- ☐ DNG is regulated by the North Dakota Public Service Commission (PSC). Rate book is available in its entirety on our website.
- ☐ Residential meters will be installed on the front or side of the dwelling within approximately the first 15 feet of the front of the structure. If an alternative location is agreed upon, there may be additional cost. For commercial and industrial customers, locations are individually reviewed.
- ☐ DNG representatives must be allowed access at reasonable times as defined by the PSC for reading meters, repairs, inspections, removal or installation of company property, or for any other purpose incident to service. Emergency and safety-related issues may require access outside of Company's normal access time windows.
- ☐ Rates are determined by the appropriate "Rate Class" which is based on annual consumption and intended purpose.
- ☐ If a permit is required, fees paid to the required entity will be passed on to the customer.
- ☐ If it is necessary to use a camera underground to locate private utilities, a one-time charge may apply and may be passed on to the customer.
- ☐ A non-refundable Initial Connection Fee is due at the time of sign up.
- ☐ Pre-payment is required for all service and repair costs. Including but not limited to: capital contributions, installation, relocation, disconnection and/or reconnection.
- ☐ The Facility Fee begins on the date natural gas service was installed and will occur monthly regardless of consumption.
- ☐ Any additional charges incurred as a result of unusual construction will be passed through to the customer. These charges are defined by a special task required to complete the installation of service or main extensions, resulting in additional costs to the Company (e.g. rock removal, excessive boring, construction under concrete or blackout, restoration requiring special plantings or material).
- ☐ Installations after October 1st may be subject to winter construction charges. Winter construction will not be performed where prohibited by law or where it is not practical to install gas main or gas service during the winter season. The Company's winter construction charges will be individually determined.
- ☐ The total cost per therm is comprised of 1.) cost of gas and 2.) distribution charge. The wholesale cost of gas is passed on directly with no additional markup. The distribution charge is a flat rate per unit and will fluctuate based on the amount of gas consumption.
- ☐ Customer must review and approve the final construction design. Any damage to customer owned private utilities not properly identified on the sketch, improperly marked or not located by the customer, may be restored or repaired at the customer's expense. Installation of all lines will be done in accordance with construction practices and in compliance with North Dakota Office of Pipeline Safety requirements.
- ☐ Customer is responsible for restoration of their private property. DNG is responsible for restoration of the public right-of-way.
- ☐ DNG will maintain a normal delivery pressure of 2 psig for most services. Grain drying operations will be set not to exceed 12 psig. DNG will work with commercial and industrial customers in accordance with the needs of the individual service type.
- ☐ Customer is responsible for all costs associated with the conversion of equipment as well as final connection to the meter.
- ☐ Rebates may be available to help offset the cost of new equipment/conversions. Customer is responsible for submitting rebate forms timely with all required documentation/support.
- ☐ It is the responsibility of the customer to maintain all Customer-Owned Service Lines/Piping as required by the Department of Transportation Regulation 49 CFR 192.16.
- ☐ Customers agrees that natural gas shall be used as the sole source of gaseous fuel. Customer shall not use a combination of natural gas and propane or other gaseous fuels for operating equipment. This ensures first responders are not dealing with two fuel sources in the event of an emergency.
- ☐ If a customer is or has been disconnected for a valid cause including, but not limited to non-payment, fraudulent, or unauthorized use of service, tampering with Company's meter or connection, mis-use or waste of service by customer or a dangerous condition exists with respect to the premise, presence, delivery or usage of natural gas on customer premises and the service is restored, a pre-paid reconnection fee will apply. A deposit may also be required.

Customer Printed Name:	Daytime Phone:
Customer Signature:	Date:

For Office Use Only: