



Account Activation Form

Service Address Information: Existing Dwelling or New Build: Anticipated Ready Date (to final grade): _____

Service Address:	Rental Property (circle):	Yes	No
Service City:	State:	Zip:	

Customer Information:

Customer Name:
Additional Authorized:
Phone (1): Phone (2)
Email:
Email (2):

Billing Information Same (if different complete below)

Billing Name:
Phone (1): Phone (2):
Billing Address:
Billing City: State: Zip:
Email:

Property:

Residential <i>Primary Heat</i>

 or Other (description):

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Charges & General Information:

- Customer grants all necessary easements for the service line(s) described herein to Dakota Natural Gas , Inc. (DNG).
- DNG is regulated by the North Dakota Public Service Commission (PSC) The DNG Rate book is available in its entirety on our website www.dakotaturalgas.com.
- Residential meters will be installed on the front or side of the dwelling within approximately the first 15 feet of the front of the structure. If an alternative location is agreed upon, there may be additional cost. For commercial and industrial customers, locations are individually reviewed.
- DNG representatives must be allowed reasonable access at all times for reading meters, repairs, inspections, removal or installation of company property, or for any purpose incidental to service.
- Rates are determined by the appropriate "Rate Class" which is based on annual consumption and intended purpose.
- If a permit is required, fees paid to the required entity will be passed on to the customer.
- If it is necessary to use a camera underground to locate private utilities, a one-time charge may apply and may be passed on to the customer.
- A non-refundable Initial Connection Fee is due at the time of sign up.
- Pre-payment is required for all service and repair costs. Including but not limited to: initial connection, capital contributions, installation, relocation, disconnection and/or reconnection.
- The Facility Fee begins on the date natural gas service was installed and will occur monthly regardless of consumption.
- Natural gas service for the purpose of residential primary heat will be taxed per the North Dakota Department of Revenue guidelines.
- Any additional charges incurred as a result of unusual construction will be passed through to the customer. These charges are defined by a special task required to complete the installation of service or main extensions, resulting in additional costs to the Company (e.g. rock removal, excessive boring, construction under concrete or blacktop, restoration requiring special plantings or material).
- Installations after October 1st may be subject to winter construction charges. Winter construction will not be performed where prohibited by law or where it is not practical to install gas main or gas service during the winter season. The Company's winter construction charges will be individually determined.
- The total cost per therm is comprised of 1.) cost of gas and 2.) distribution charge. The wholesale cost of gas is passed on directly with no additional markup. The distribution charge is a flat rate per unit and will fluctuate based on the amount of gas consumption.
- Customer must review and approve the final construction design. Any damage to customer owned private utilities not properly identified on the sketch, improperly marked or not located by the customer, may be restored or repaired at the customer's expense. Installation of all lines will be done in accordance with construction practices and in compliance with pipeline safety requirements.
- Customer is responsible for restoration of their private property. DNG is responsible for restoration of the public right-of-way.
- DNG will maintain a normal delivery pressure of 2 psig for most services. Grain drying operations will be set not to exceed 12 psig. DNG will work with commercial and industrial customers in accordance with the needs of the individual service type.
- Customer is responsible for all costs associated with the conversion of equipment as well as final connection to the meter.
- Rebates may be available to help offset the cost of new equipment/conversions. Customer is responsible for submitting rebate forms timely with all required documentation/support.
- It is the responsibility of the customer to maintain all Customer-Owned Service Lines/Piping as required by the Department of Transportation Regulation 49 CFR 192.16.
- Customers agrees that natural gas shall be used as the sole source of gaseous fuel. Customer shall not use a combination of natural gas and propane or other gaseous fuels for operating equipment. This ensures first responders are not dealing with two fuel sources in the event of an emergency.
- If a customer is or has been disconnected for a valid cause including, but not limited to non-payment, fraudulent, or unauthorized use of service, tampering with Company's meter or connection, mis-use or waste of service by customer or a dangerous condition exists with respect to the premise, presence, delivery or usage of natural gas on customer premises and the service is restored, a pre-paid reconnection fee will apply. A deposit may also be required.

Please complete and return this form to:
Dakota Natural Gas , Inc., PO Box 798, Faribault, MN 55021
Phone: (888) 933-9743 | Fax: (701) 922-5092 | Email: dng@dakotaturalgas.com
Website: www.dakotaturalgas.com

Customer Printed Name:	Daytime Phone: (1):
Customer Signature:	Date:

Service Address:	Service City:	State:	Zip:
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All above ground, underground and customer-owned facilities must be clearly identified on the property design sketch below:

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|---------------------------------|----------------------------------|--|--|
| - Location of natural gas meter | - Wells and Private Water Lines | - Municipal Sewer or Water Laterals | - LP Fuel Lines/Tanks w/connecting lines to buildings |
| - Invisible Fences | - Underground Sprinkler Systems | - Septic Systems/Drain Fields | - External Wood Furnaces w/connecting lines to buildings |
| - Existing Landscaping | - Planned or Potential Additions | - Air Conditioning Units/Fresh Air Intakes | - Private Underground Wiring or Cable/Satellite TV Lines |
| - Planned Landscaping | - Other: _____ | | - Geothermal heat pumps w/connecting lines to buildings |

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BTU Load: <input type="checkbox"/> < 600,000 <input type="checkbox"/> > 600,000 list total: _____	Will Service Line Cross Septic or Sewer: YES or No (must be on design)
Pipe Density: Medium or High Pipe Diameter: _____	Total Footage: _____ White Flagged: YES or NO If yes, by: _____

Footage:

Total Ft:		Ft > 250:		Cost per ft >250 @ :	
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Estimate of Installation Charges:

Initial Connection Fee:	\$		Permit Fee:	\$	Will be invoiced
Excess Footage:	\$		Camera Service:	\$	Will be invoiced
Contribution in Aid of Construction:	\$		Other:	\$	
Boring/Unusual Construction:	\$		Other:	\$	
Total:	\$				

Payment Must Be Received In Full Prior To Construction: Paid By Method: _____ Amount: \$ _____ Received By: _____
 Will pay by credit card in 2 business days. DNG will contact you. Will mail in payment within 5 business days.

By my signature, I certify that I own or am an authorized representative of the owner of the property for the service address indicated on this form. I have provided the location of all items that are applicable as listed above. I have reviewed and agree with the placement of lines/meter. I furthermore agree to hold Dakota Natural Gas, Inc. and/or its agents harmless for any damage to private underground facilities that occurs during the installation of natural gas service as a result of failure on my part to ensure that the private underground facilities on this property have been adequately marked and/or exposed prior to construction.

Customer Printed Name:		Daytime Phone:	
Customer Signature:		Date:	
DNG Rep:		Date:	