



GREATER MINNESOTA GAS

**We want you to be so satisfied with your overall experience that you refer others to us.
It is our goal to make your experience exceptional!
If there is anything that we can do to improve your experience please let us know.**

In accordance with Minnesota Administrative Rule 7820.0200/Customer Information,
in the event that you wish to file a complaint you can do so:

- In Person - At our Corporate Office located at 202 South Main Street, PO Box 68, Le Sueur, MN 56058
- By Phone - Call us Toll Free (888) 931-3411
- By Email - To our general email box: gmg@greatermngas.com
- Website - www.greatermngas.com/contact
- Please direct your complaint to: Mr. Greg Palmer, President & CEO

Greater Minnesota Gas, Inc. is regulated by the Minnesota Public Utilities Commission (MPUC).

Minnesota Public Utilities Commission

121 7th Place E., Suite 350

Saint Paul, MN 55101-2147

Call—1.800.657.3782 or 651.296.0406 | Email—consumer.puc@state.mn.us

<https://mn.gov/puc/consumers/help>



In the event that an issue cannot be resolved, the MPUC is available for mediation upon written request.

To Report Any Gas Related Emergency

Please Call (888)931-3411 24 hours per day / 7 days per week.

For a copy of our Rights & Rates

visit our website: www.greatermngas.com/home or request a copy by mail.

Thank You.

Greater Minnesota Gas, Inc.